



Certified Lodging Security Officer (CLSO)

For Lodging Security Officers

The Certified Lodging Security Officer (CLSO) is a competency based certification program that recognizes lodging security officers for their knowledge and job performance. Through an assessment and testing process, a lodging security officer can earn a designation which acknowledges competence in the duties they perform.

Program Contents

Certified Lodging Security Officer (CLSO) uniquely integrates three training functions:

1. Skill and Knowledge Training
2. Performance Assessment and Testing
3. Recognition and Achievement

CLSO Prerequisites

- Be currently employed in the position of a Lodging Security Officer and have a minimum of 90 days experience in the position.
- Achieve a score of 70% or better on a written test.

Candidate Exam Packet: AH&LA member \$40.00, Nonmember \$55.00

Exam packet is priced separately from the CLSO study guide and/or LSO workbooks.

CLSO Study Guide: AH&LA member \$49.95, Nonmember \$59.95

CLSO study guide is not necessary if the Lodging Security Officer Property Training Package is purchased.

Training Employees for the Hospitality Skills Certification Program

If you feel your current training and development activities adequately cover the skills required for the CLSO certification, you may order your CLSO candidate exam packet and proceed to the examination phase of the program. If your employee needs further training in task performance or applied knowledge skills to successfully complete the exam, you may use the **CLSO Study Guide** or the **Lodging Security Officer (LSO) Property Training Package**.

A trainer, supervisor, or employee can use the program. The package consists of four modular textbooks:

Module 1: A Lodging Industry Introduction; Module 2: Routine Security Activities; Module 3: Handling Misdemeanors and Felonies; Module 4: Handling Emergencies; one supplemental DVD, one workbook and a quiz answer sheet for each workbook section. The program can be used for a group study, one-on-one training sessions with a trainer, or as a self-study.

LSO Property Training Package Fee: AH&LA member \$167.95, Nonmember \$209.95

CLSO Exam is priced separately from the CLSO study guide and/or LSO workbooks.

Additional LSO workbooks: AH&LA member \$8.00, Nonmember \$10.00

Pricing applies in territories of the U.S., and are subject to change without notice.

For additional information, please contact the Professional Certification department:

email: certification@ahla.com | phone: +1-407-999-8100 or 888-575-8726 | fax: +1-407-236-7848 or +1-407-999-8610

Certified Lodging Security Officer (CLSO) Order Form

Product Code	Product name	Quantity	Unit Price*	Total
05620ISE03ENGE	LSO Property Package with DVD			
09620WKB03ENGE	LSO Workbook			
08012LLP03ENGE	CLSO Candidate Exam Packet			
08012SGG03ENGE	CLSO Study Guide			
Subtotal				
Florida and Michigan residents add 6% sales tax				
In the U.S. and Canada, add 7% of subtotal for shipping/handling Outside the U.S. and Canada, add 25% of subtotal for shipping/handling				
Total				

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Customers will be responsible for customs charges and duties when applicable.*

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