

Content from CARE	Where is this content covered in SERVSAFE ALCOHOL	
	Chapter	Section
Section 1: Introduction		
The Fatal Effects of Alcohol	Ch. 1: Alcohol Law and Your Responsibility	Costs of Not Serving Alcohol Responsibly
The Good News!		
Section 2: Alcohol Service and the Law		
Alcohol Service and the Law	Ch. 1: Alcohol Law and Your Responsibility	Laws Restricting Alcohol Service Laws to Prevent Underage Drinking Laws on Serving Intoxicated Guests
Blood Alcohol Concentration	Ch. 2: Recognizing and Preventing Intoxication	Factors That Affect Blood Alcohol Content (BAC)
Other Restrictions on Alcohol Sales	Ch. 1: Alcohol Law and Your Responsibility	Laws Restricting Alcohol Service Laws to Prevent Underage Drinking Laws on Serving Intoxicated Guests
Dram Shop Acts	Ch. 1: Alcohol Law and Your Responsibility	Civil Liability, including dram shop laws
Common Law	Ch. 1: Alcohol Law and Your Responsibility	Other Common Laws on Alcohol Service
Alcohol Service and You		
Section 3: Checking Identification		
Admittance Rules	Ch. 3: Checking Identification	When to Check IDs
Identification Register		
What Are Acceptable IDs?	Ch. 3: Checking Identification	Types of Acceptable ID
What Are Not Acceptable IDs?	Ch. 3: Checking Identification	Types of Acceptable ID
IDs Issued to Minors	Ch. 3: Checking Identification	Making Sure the Guest Is Old Enough to Drink
Using ID Readers	Ch. 3: Checking Identification	Additional Tools for Checking IDs
Guests Without ID or Who Won't Show ID		
Identifying Fake IDs	Ch. 3: Checking Identification	How to Check IDs Making Sure an ID Is Valid Making Sure an ID Is Real and Not Altered Make Sure the ID Belongs to the Person Dealing with a Fake or Altered ID
How to Refuse Entrance or Alcohol Service to Minors	Hospitality Supplement	Minors
Special Situations	Hospitality Supplement	Situations Requiring Discretion When Stopping Alcohol Service

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Section 4: Effects of Alcohol		
What Is Alcohol?	Ch. 2: Recognizing and Preventing Intoxication	What Alcohol Is
The Strength of Alcohol	Ch. 2: Recognizing and Preventing Intoxication	Measuring the Strength of Alcohol
Standard Drink	Ch. 2: Recognizing and Preventing Intoxication	Typical Strength of Liquors Drink Equivalencies
Standard Glass Sizes	Ch. 2: Recognizing and Preventing Intoxication	Counting Drinks Drink Equivalencies
Alcohol in the Body	Ch. 2: Recognizing and Preventing Intoxication	Alcohol's Path through the Body How Alcohol Gets into the Bloodstream
Rate of Absorption	Ch. 2: Recognizing and Preventing Intoxication	Alcohol's Path through the Body How Alcohol Gets into the Bloodstream
Drink Tables and BAC Cards	Ch. 2: Recognizing and Preventing Intoxication	Estimating BAC BAC Charts Using BAC Charts Tracking Drink Counts Special Challenges to Tracking Drinks
Signs of Intoxication	Ch. 2: Recognizing and Preventing Intoxication	Assessing a Guest's Level of Intoxication Observing Guests for Signs of Intoxication Tolerance to Alcohol Inexperienced Drinkers
Traffic Light System	Ch. 2: Recognizing and Preventing Intoxication	Risk Factors for Intoxication Assessing a Guest's Level of Intoxication Observing Guests for Signs of Intoxication
Section 5: Intervention		
Reasons People Drink		
What Is Intervention?	Ch. 4: Handling Difficult Situations	Fundamentals for Safety When to Stop Service How to Stop Service
How to Intervene	Ch. 4: Handling Difficult Situations	Dealing with Intoxicated Guests When to Stop Service How to Stop Service Communication Techniques for Difficult Situations Drinks Passed to Guests after Service Was Stopped Documenting Incidents
Alcohol in Guestrooms	Hospitality Supplement	Alcohol Service in Guestrooms Minibars (In-Room Stock) Policies for handling guest access to minibars Room Service (In-Room Dining) Denying in-room alcohol service